### Queen Bees Food Truck Special Events/Catering

Thank you for considering Queen Bees Food Truck. We will do everything possible to make your event spectacular! Whether you are wanting us for a Special Birthday, Summer Reunion, Anniversary Party, A beautiful Wedding, Midnight lunch or corporate event... The possibilities are endless! Queen Bees is ready and excited to partner up and add a special flair and excitement to your occasion. We are dedicated to working with you and providing excellent service and delicious food which you will never forget.

### What packages do you offer?

**The Full Food Truck Experience** - This will allow your guests to order whatever they choose, whether it's our famous frites, a decadent dessert or both! To start, our fee is \$1000 plus GST. This gives you 1.5 hours of serving time (not including set up and take down) all frites, all desserts and beverage options up to value of \$1000 French Macarons are not included. These are for special order only. If your event exceeds the \$1000 amount in product we will bill you the additional costs owed. You will have 1.5 hrs to use your \$1000 credit at Queen Bees Frites and Sweets. If your event does not consume the full amount of \$1000 in the agreed slotted time frame, Queens Bees will not refund the remaining amount. \$1000 is the minimum charge. You may add an additional time if available by Queen Bees (\$100 per half hour).

<u>The Queen Bee Package</u> - We created this package for those who just want the service of Frites or Desserts. This is a great package for your guests to be able to enjoy our popular frites or a dessert of choice.

\$700 minimum for dessert option \$900 minimum for frites option

All packages will ensure sufficient staffing for quality customer service.

#### Corporate Event Package -

We would love to come up to your office and serve up a lunch to you and your hardworking teammates! For this package there is a minimum charge of \$500.00. You will get up to an hour of serving time. We will take a \$100 non-refundable deposit.

#### Do you have any Gluten Friendly options?

Our fries are not coated and all the topping and Aioli's are gluten friendly. The French Macarons are also gluten friendly. These items are not certified GF as they are still made in a kitchen that bakes with Gluten.

#### How big is "Stella" the Food Truck?

Stella has had a few too many desserts herself! She is a tad large and will need a parking area of at least 30 feet long and 9 feet wide. Stella also weighs in at 11,000 pounds so the placement must be able to hold her hefty weight. Stella is large Grumman step van which measures 22-24ft and 9ft wide. She is stunning with a vintage bakery feel that will add a beautiful centre piece at your event.

#### Do you need hook ups or run off a generator?

Stella is a self-contained unit. We run off an inverted generator so much quieter than a regular one. The generator is placed behind the truck and is unseen from the front.

#### What permits and insurance do I need?

The event must be held on private property. The permit or permission must be obtained by the client for Stella to be on site. Queen Bees will not be held responsible for any public parking violations. Queen Bees has \$3,000,000 in general liability. Please contact us if additional insurance is needed.

#### How long should I wait to book an event?

To make a booking <u>please call or email us</u> at your earliest convenience to ensure we have a spot available for you.

#### Is there a deposit required to book an event?

An event will not be considered booked until we sign an agreement and a 50 percent deposit is retained.

#### What is your Cancellation Policy?

If for some reason you need to cancel the event, we require 20 days' notice prior to the event for a full refund of your deposit minus the \$100.00 booking fee. If the cancellation is 19 days or less prior the event, Queens Bees Food Truck Ltd. will retain the full deposit. Please keep in mind for all cancelled events there is a \$100.00 booking fee that will not be refunded.

# Do you have a minimum serving requirement at Events?

We require a minimum order of 100 servings for our special event packages. This doesn't mean we won't come if you have a smaller venue it just means that you will need to pay for 100 portions.

# How many hours are included in your event and what are the cost to add extra if need be?

Queen Bees will provide 1.5-2 hours of serving time to you and your guests. If you require more than a 1.5 hour window for service, it will be an additional \$100.00 per half hour. We do not charge for set up or take down. We will arrive 30-45 minutes before service and it will take approximately 30 minutes to pack up. Please keep in mind if your event is larger we will discuss and agree upon a reasonable serving time for your package. We base our packages on a 100-130 ppl event. We are here to serve you!

#### Do you charge travel fees for events?

For special events within the city of Red Deer there is no travel fee. If the event is outside the city of Red Deer a \$2.00 per kilometer (both ways) fee will apply.

### What types of payment do you accept?

Queen Bees Food Truck accepts certified cheques, cash, debit, e-transfer, Visa and MasterCard. When booking your special event, we require a 50 percent deposit. The remainder of the payment will be due at the end of the event. There is a 3% fee for all credit card payments.